



On-the-go health care benefits information

Meritain Health® strives to provide user-friendly access to the tools and services members need for healthier lives. With our mobile app for members, we provide convenient, around-the-clock access to health care benefits information for smart phones and tablets. Meritain Health's mobile app makes it even easier for members to become more engaged in their health care: anytime, anywhere. And it's all included as part of your Meritain Health benefits plan.

Member website that's easy to access and use

Members can access our mobile-friendly site by visiting www.meritain.com.* Once registered, the mobile capabilities are ready to use from smart phones and tablets. Members can easily update account information (including password and security question changes), electronic communication preference (email address) and HIPAA authorization settings. With attractive, quick-to-navigate displays, members can find and use health care information from their mobile device touch screens with ease.

* For ease of navigation, we recommend members register for their mobile account using a desktop computer. If they are already registered to access their personal information on the member portal, no action is needed. Members simply log in to meritain.com through the browser on their smart device to access their account.

Convenient. Informative. Easy-to-Use.

Member website and mobile app

The screenshot shows a mobile web browser displaying the Meritain Health member website. The top navigation bar includes links for Plan, Benefits and Coverage, Claims, Tools and Resources, Find Care, and Submit a Claim. The main content area is divided into sections: 'Coverage' (Medical, Rx, Other), 'Claims' (OECK, Last Visited on 12/29/2020 For), and 'Member Resources' (Costs for Common Healthcare Services, Out-of-Pocket Expenses, Individual In-Network Deductible Limit -\$2000.00, and Individual In-Network Out-of-Pocket Limit - \$6600.00). Below these sections are buttons for Find Care, Plan Docs, Discounts, and a navigation link for View All Claims.

With our mobile app and website, members can:

- Download and view ID cards (.pdf) to maximize coverage at health care appointments.
- Access deductibles, out-of-pocket amounts, claims and Explanations of Benefits (EOBs) to manage their health care utilization.
- Search for network providers to help save on health care costs.
- Take control of health care spending with Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) balances, as applicable.
- Submit Coordination Of Benefits (COB) information.
- Submit claims for reimbursement directly to the member—for medical or other plan reimbursements.
- Update user information.
- Access benefit plan documents, including prescription plans.

If you have any questions about our mobile app for members, we can help. Simply contact your Meritain Health account representative to learn more.